

## **EACO HARMONISED SHORT CODES**

East African member states identified short codes for harmonization in the East African region and the corresponding services for the identified short codes for East African roaming customers.

The harmonized short codes and their corresponding services for the EAC region are as follows:

<b>SN</b>	<b>SERVICE</b>	<b>SHORT CODES</b>
1.	Customer Service	<b>100</b>
2.	Recharge	<b>130</b>
3.	Check Balance	<b>131</b>
4.	Surface and marine transport instant reporting services	<b>121</b>
5	Emergency Communication Services for Lake Victoria and other water bodies	<b>110</b>
6.	Emergency Services, Police	<b>112</b>
7.	Child Help line services	<b>116</b>
8.	Carrier Selection	<b>17X</b>